

A charger must be used in conjunction with a partially charged battery in order to drive the card reader motor. If the battery has been completely discharged, plug in the charger and wait 5 minutes before attempting to operate the card reader/writer.

3. If the card drive mechanism functions correctly, but your HP-65 will not read or write program cards, the trouble may be due to dirty record/playback heads. Use the head-cleaning card as directed. Then, test the calculator using the two diagnostic program cards furnished with it, following the instructions provided. If difficulty persists your HP-65 should be taken or sent to an authorized Hewlett-Packard customer service facility.
4. Cards must move *freely* past the record/playback heads. Holding a card back or bumping a card after the card drive mechanism engages could cause a card to be misread.

CAUTION

Cards can be accidentally erased if subjected to strong magnetic fields. (*Magnetometers at airports are in the safe range.*)

5. Check the condition of your magnetic cards. Cards that are dirty or that have deep scratches will oftentimes not read properly.
6. If you are trying to operate the calculator outside the recommended temperature range, you may experience problems with the card reader. Low temperatures slow the card reader down and often cause the drive rollers to slip.

Battery Failure

Temporary degradation, peculiar to nickel-cadmium batteries, may cause a decrease in the operating period of the battery pack. Should this happen, turn the HP-65 ON for at least 5 hours to completely discharge the battery pack. Then, put it on charge for at least 14 hours. This procedure should correct the temporary degradation.

If the battery won't hold a charge, it may be defective. If the warranty is in effect, return the pack to Hewlett-Packard according to the shipping instructions that follow. If the battery pack is out of warranty, use the Accessory Order Form provided with your HP-65 to order a replacement.

Warranty

The HP-65 is automatically warranted against defects in materials and workmanship for one (1) year from date of delivery to original purchaser. During the warranty period, Hewlett-Packard will repair or, at its option, replace components that prove to be defective, when the calculator is returned, shipped prepaid, to a Hewlett-Packard Customer Service Facility. (*Refer to Shipping Instructions.*)

This warranty does not apply if the calculator has been damaged by accident or through misuse or as a result of service or modification by any person other than at an authorized Hewlett-Packard Customer Service Facility.

No other warranty is expressed or implied. Hewlett-Packard is not liable for consequential damages.

Beyond the one-year warranty period, your HP-65 will be repaired for a moderate charge. Return the HP-65 along with battery pack, recharger and travel case (*Refer to Shipping Instructions.*) If only the battery pack is defective, simply order a replacement on the Accessory Order Form provided.

Shipping Instructions

Malfunctions traced to the calculator or battery charger require that you return:

1. Your HP-65 with battery pack, recharger and travel case.
2. A completed Service Card (*from the back cover of this handbook*).

If a battery pack is defective and within warranty, return:

1. Only the defective battery pack.
2. A completed Service Card (*from the back cover of this handbook*).